

Inspections Ratings Quick-Start Guide

Which rating system should your inspections use? It's a simple choice, but it affects the quality of the data you get from your inspections—and how long they take to complete. We've broken down three of the most popular rating systems, plus the pros and cons of each.

System	Benefits	Potential Drawbacks	Ideal For	Suggested Percentages
<i>Pass & Fail</i>	Simple and intuitive. Easy to understand. Fastest rating system.	Least insight into cleaning quality and employee performance.	Forms with 15+ items. Forms that need to be filled out quickly.	Pass: 100% Fail: 0%
<i>1–3 Rating</i>	More insight into cleaning quality and employee performance. Still fast and relatively intuitive.	Not as fast as Pass & Fail. Not as much detail as 1–5 Rating.	Forms with 10–20 items.	Exceptional: 100% Average: 85% Unsatisfactory: 70%
<i>1–5 Rating</i>	Most insight into cleaning quality and employee performance. Minor problems won't drastically drop the overall score.	Requires the most training and explanation.	Forms with 5–20 items.	Exceptional: 100% Above Average: 90% Average: 80% Below Average: 70% Unsatisfactory: 60%

Having a rating system in place gives you more accurate data on the cleanliness of your facilities. Make sure your team is on the same page about what each rating means so that results are consistent, even if different people perform an inspection. Within the OrangeQC app, you can leave a note on each line item explaining how it should look, which helps keep everyone on the same page.