ESSENTIAL METRICS

DAILY

IS OUR PROCESS RUNNING?

- **Average inspection score for the past 30 to 60 days.** Ex: 92% or APPA Level 2.

- **Number of inspections completed.** Ex: 25 inspections, 250 inspections.

MONTHLY

ARE WE GETTING GOOD DATA?

- **Random sample of inspection reports.** Check timestamps, GPS, photos, etc.

- **Average scores from each inspector.** Check if someone is giving unusually high or low scores.

QUARTERLY

WHAT SHOULD WE PRIORITIZE?

- **Lowest-performing locations.** What accounts, buildings, or spaces are falling behind?

- **Lowest-performing forms or line items.** Ex: Bathrooms scoring low, baseboards often missed.

ORANGEQC.